## Mobile Apps Development for a new startup in the Law Firm technology domain

### CUSTOMER PROFILE

**The Client**

Our client is a recent startup focused on providing technology solutions to the Law Firms that can help increase their productivity and billables while reducing costs.

**The Requirement**

The client realized that there was an opportunity to introduce mobile apps for time tracking by lawyers. Typically, lawyers notate their hours in a hand-written time log which is then handed over to admins for entry into the law firm's billing system. This manual process can lead to billing errors or time leakage when time is not reported for billing, which results in lost revenue for both the lawyer and their firm.

Upon analysis it was discovered that the solution needed to support both Time Entry and Time Capture. Plus the solution had to also synchronize the time record to our clients customer law firms' billing system over the cloud. Key things to address were:

a. The app needed to record time in the background while providing the time keeper an option to manually review and override any time record.

b. Maintain an accurate time record even when the time keeper was not in the office.

c. Ensure that information was not lost when the time keeper lost connectivity to their network.

d. Ensure that the information was secure end-to-end- on the device as well as in transit back to and from the firm network.

## Our Solution

We delivered an easy to use mobile experience that was both smart and efficient. Key features were:

1. Unified mobile experience on multiple mobile platforms- iOS, Android and Blackberry.
2. Easy-to-use interface which is intuitive to time keepers in the legal domain.
3. Smart features like email, contacts and calendar integration with assistive templates to bubble up all billable activity easily.
4. Efficient time recording by keeping track of all billable activity passively and non-intrusively.

In addition, a multi-tenanted, multi-user and secure cloud-based application was delivered to allow:

•   Our client to manage all their law-firm customers on a single platform but keep their information separate and secure using the latest encryption techniques.
•   Allow multiple users of a law-firm to be authorized or deactivated by admins at the law-firms easily.
•   Allow all timekeepers access to their own data on the desktop if they so choose.

## The Outcome

Our client was delighted with the solution as the design allowed them to expand the offering to other industries where timekeeping is a necessity like accounting and information technology consulting domains.

If you'd like to hire our experienced software professionals, or want to outsource software development services to us, please feel free to get in touch with our expert team